

## About Introducer Internet

This site is for intermediaries and investment professionals only. If you're not an intermediary and would like information on our products and services, please visit [www.santander.co.uk](http://www.santander.co.uk).

### Stay ahead with Introducer Internet

- Agreement in principle (AIP) for both residential and Buy to Let (Investment and Consumer), with a decision in 60 seconds.
- Easy input of details with dynamic AIP questions tailored to your client's circumstances.
- Personalised AIP certificate and seamless transition from AIP to full mortgage application (FMA).
- Manage the submission of all your applications easily.
- Mortgage Application Tracking System (MATS) fully integrated, giving you a simple summary of all your cases and the ability to view copies of your uploaded notes and documents.
- Ability to use Introducer Internet on multiple browsers as well as tablet devices.
- Register admin users to set up, submit and track cases.

### Registered Intermediaries

If you've registered and have your passcode, you can access the site by selecting 'Logon' from the homepage.

### Existing intermediaries

If you're one of our existing mortgage intermediaries and haven't yet used the site, you'll need to register to gain access. To do this, please select 'Registration' from the homepage.

### New intermediaries

If you're an intermediary who's not registered to do business with us, please contact us on 0141 275 7900 and we'll discuss the registration process with you.

### Introducer Internet Helpdesk

#### Opening Hours:

Monday to Friday	9am to 5pm
Saturday and Sunday	Closed

### Site availability

The site is available 24 hours a day, 7 days a week. You can submit cases to us between 6am and midnight from Monday to Saturday and between 9am and 6pm on Sundays.

## Navigating around the site

You can quickly and easily complete an AIP and then move seamlessly onto an FMA. The online application is broken down into sections which appear on the left hand side of the application form.

You can move easily between the sections. Once a section has been completed, a tick icon will appear so you can easily see what's been completed and what's still outstanding.

## Browser requirements

We recommend you use **Windows Microsoft Internet Explorer version 10 or above** to access Introducer Internet. You can also use Chrome and Firefox on a desktop/laptop and Safari and Chrome on a tablet.

To find out what version of Internet Explorer you're using, or to upgrade/update your browser, click on the following link to the [Windows Microsoft website](#).

## Cookie policy

### What are cookies?

Cookies are a small amount of text that the website sends to your browser (the software used to access any webpage, like Internet Explorer or Google Chrome) to help it navigate through the website.

Cookies can be used for different purposes and this website uses session cookies to ensure the site works well. All information is stored in an anonymous form and no personal data is captured by this site automatically or passed to third parties.

### Session cookies

These are temporary cookies, which only exist during the period you access the website until you close the browser. Session cookies help the website remember what you choose on the previous page, therefore avoiding having to re-enter information. On our website, these cookies don't contain personal information and can't be used to identify you.

## PDF documents

To view or print PDF documents on Introducer Internet, you'll need to have Adobe Reader installed. You can download it for free from the [Adobe Reader website](#).

If your system settings won't allow you to download Adobe Reader or similar software, please contact our helpdesk on 0845 600 8210 and they'll be able to help you.